

# A rewarding opportunity as a volunteer Consumer Consultant



Hobart Private Hospital is currently looking to recruit volunteer Consumer Consultants to be a part of the existing team of volunteers and staff who are instrumental in enhancing relationships between the hospital and our consumers.

Hobart Private Hospital Consumer Consultants, tell us about their experience in the role.

"I have now been a Consumer Consultant for a year. I attend the hospital's quality meeting and am part of the Consumer Advisory Committee. We have conducted quality patient surveys, attended patient focus groups, reviewed hospital brochures, met with the hospital accreditors and much more."

"The most rewarding part of being a Consumer Consultant is seeing the effort made to keep the patient at the center of care. At quality meetings, it is impressive to listen to the initiatives and outcomes being reported."

"The team at Hobart Private Hospital are a dynamic group, busy and focused on their individual roles and are dedicated to their shared objective of providing excellent outcomes for their patients."

"At the moment, being a Consumer Consultant is a lone role. When there is a number of Consumer Consultants, there will be the synergy of working together."

"If you are considering being a Consumer Consultant, know that you are needed, the hospital will appreciate your participation, your fresh insight and your enthusiasm. There is lots of opportunity to participate in contributing to best practice and you can make a difference."

"In addition, the role is extremely flexible so commitment can fit in with the time you have free to give."

Do you have:

- Experience as a consumer in a Private Hospital
- Effective communication skills
- The ability to work independently and seek assistance/advice
- The commitment to attend relevant hospital meetings and forums.

For further information about becoming a Consumer Consultant, please contact our Quality Manager, Serusha Solomon on 03 6214 3154 or via email [Serusha.Solomon@healthscope.com.au](mailto:Serusha.Solomon@healthscope.com.au).